Mainfreight Romania chose CargoSlot for better control of warehouse operations
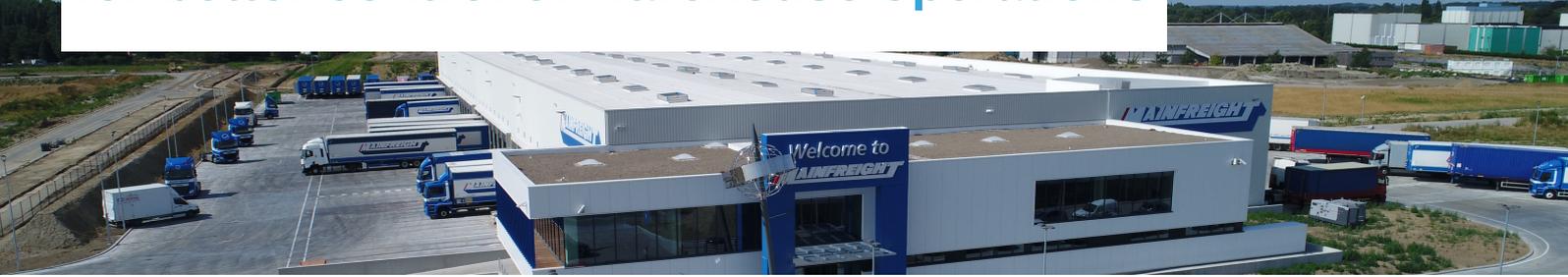
"At Mainfreight Romania we want that our entire warehousing and domestic / international transport process be at a superior level of performance and efficiency, and with the speed and promptness offered, the customer will consider us the number one choice.

Why CargoPlanning?

The Mainfreight slogan is "Special People, Special Company", and that is why we need a personalized tool to meet the needs of our teams so that its use simplifies internal processes.

The CargoPlanning platform has made a linear flow of means of transport, reduced waiting time, optimized the loading / unloading process, and created a linkage interface between departments within the company. "

Alexandru Panait
Branch Manager Forwarding and Transport

ABOUT MAINFREIGHT

> **Mainfreight offers storage services, road, sea and air transport and customs clearance;**

> **200 work points across Europe, Australia, China, New Zealand and the United States;**

> **4 locations in Romania: Ploiesti, Cluj - Napoca, Bacau and Buzau;**

> **22,000 sqm of A class in Romania**

> **50 transport units**

> **250 employees in Romania**

CHALLENGES

- With the increase of activity the classic system used reached its limits of use so a specialized tool was needed;
- High waiting times for loading / unloading operations due to the uneven arrival of the means of transport;
- Difficult process of prioritizing operations;
- Lack of information about the position of the means of transport within the premises of Mainfreight warehouses.

RESULTS

- Improved control over operations by switching from a limited system to a dedicated online booking slot system that, in addition to slots planning and modification, also ensures the visibility of the entire process through online access from any device connected to the Internet;
- Implement a status system that monitors the means of transport at different checkpoints inside the warehouse and records the time and date of passage (arrived at the gate, arrived at the ramp, left the ramp, finishing the operation);
- Reducing waiting times by scheduling slots and optimizing warehouse activity by organizing transport modes on time, resulting in maximizing operational capacity;
- Eliminate phone calls by automating the transmission of information by SMS or e-mail and by viewing statuses for each order by any CargoSlot user at any time of the day.